

Mobile Device Registration for iOS

*GTS Firmwide Infrastructure
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Document Control

This section aims to keep track the changes of the document. Please kindly remind some guidelines below:

1. The changes are listed in descending order such that the reader can easily identify the changes that they need to pay attention to
2. Use numbering instead of bullet point in each of the following section such that the "Description" can be easily reference to the corresponding changes in the document

Example

Version	Author	Date	Description	Reviewed By	Review Date	Sign-Off By	Sign-Off Date
1.0	Ivan Yip	14-Jun-13	First draft				
2.2	Ivan Yip	21-Jun-13	Revised				
2.5	Clayton Yeung	20-Jul-13	Revised				
2.6	Ivan Yip	22-Jul-13	Added Remove previous Traveler				
2.7	Clayton Yeung	23-Jul-13	Revised				
2.8	Clayton Yeung	24-Jul-13	Revised				
2.9	Clayton Yeung	25-Jul-13	Revised				
3.1	Clayton Yeung	26-Jul-13	Re-ordered and updated steps				
3.2	Clayton Yeung	29-Jul-13	Revised encryption section				
3.3	Ivan Yip	24-Aug-13	Revised for new client version				
3.4	Messaging	09-May-18	Revised for QRCode & Web link				

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Getting Started

For a smooth registration, **please read the following points before starting:**

1. **Backup and save your personal data from the mobile device before you begin.**
2. Only support **Apple iOS 6 and above**
3. 'Jail broken' devices are not supported.
4. Username and password refers to **GUID** and **GUID password**.
5. You must set a **6 character (letter or number) PIN** for the device.
6. Password should not be easily guessed (e.g. **DO NOT USE AAAAAA, 111111**)
7. If you forget your passcode and have entered your passcode incorrectly 10 times, your device will be forced to wipe all data (factory reset). If failed to enter your passcode incorrectly after a few attempts, **DO NOT RESTART** your mobile device, immediately contact your local GTS helpdesk x3888 for further instructions.
8. Remove existing firm provided Notes Traveler mail profile.
9. Once you have entered your credentials to begin the registration, an email will be sent to you with the required **server name** and **PIN**.

Mobile Device Registration

Step 1:



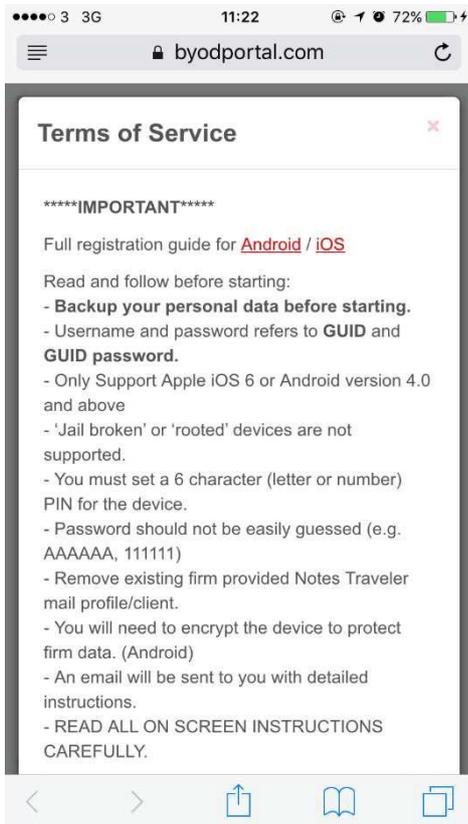
1. Scan the QR code or type <https://mobileapps.pwchk.com/MobilityRegistration/MobilityRegistration.html> in your Internet Browser

⚠ *Recommend to use the default mobile device manufacturer Internet browser.*

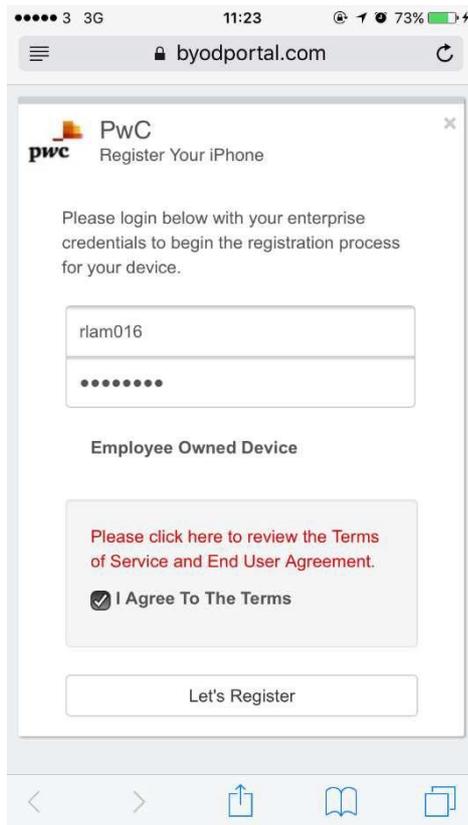


Scan (iOS)

Recommended QR code reader for IOS

Step 2:

1. Read the Terms of Service and tap **Close** at the bottom to exit.

Step 3:

3 3G 11:23 73%

byodportal.com

PwC
Register Your iPhone

Please login below with your enterprise credentials to begin the registration process for your device.

rlam016

.....

Employee Owned Device

Please click here to review the Terms of Service and End User Agreement.

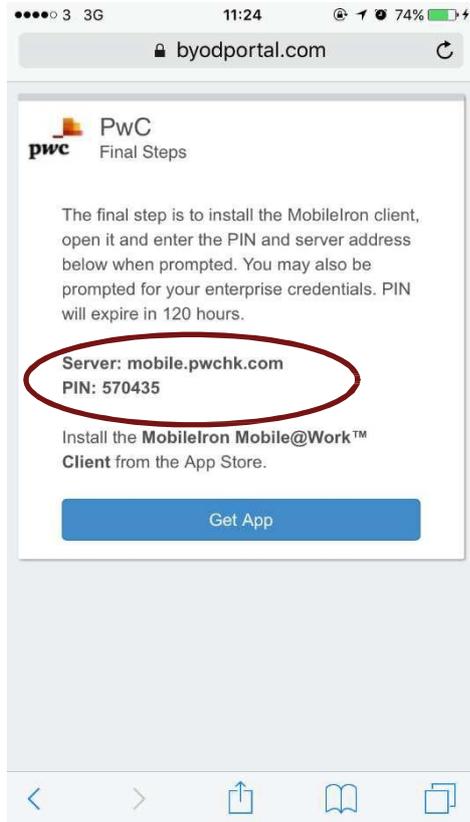
I Agree To The Terms

Let's Register

1. Enter your **GUID & GUID Password**.
2. Tap the **I Agree To The Terms** checkbox.
3. Tap **Let's Register**

- ❗ Be Patient, it will take 10-15 second to load. If you get a warning message for timeout or pending device for registration, please check your mailbox for an email from **CNHK GTS Mobility Admin** for the Server name and PIN, then **skip to step 5**.

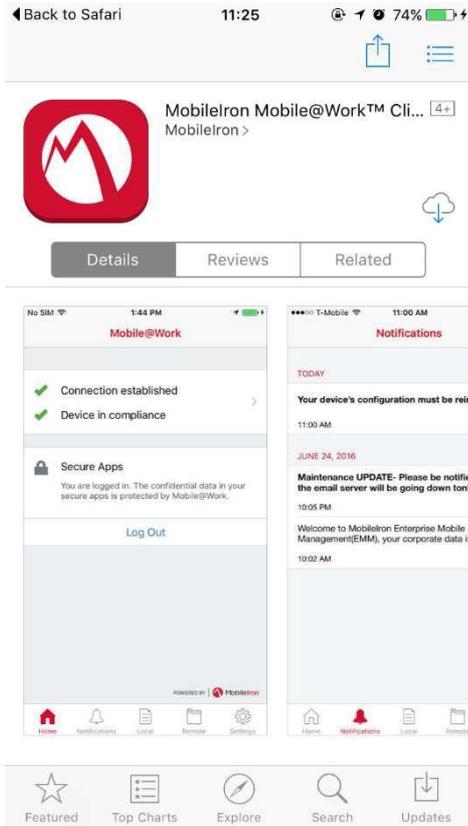
Otherwise, reload the registration page and attempt to register again or contact GTS helpdesk x3888.

Step 4:

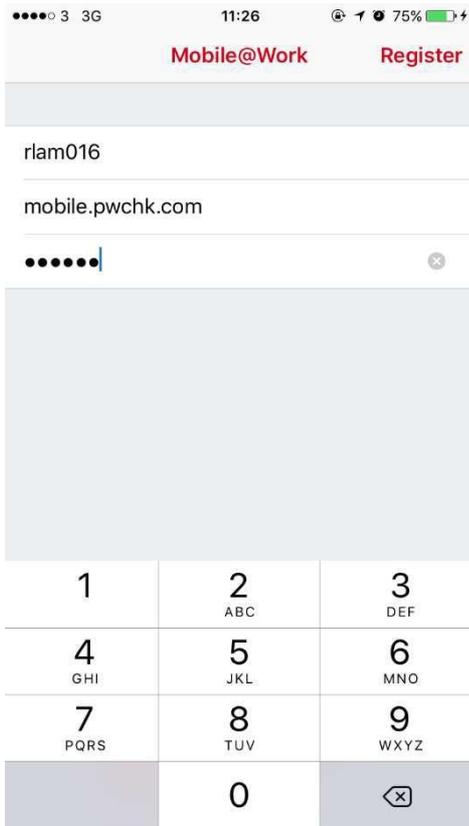
1. You will get the **PIN** and **server information**, Please **RECORD** it down or capture a screenshot. (An email with the same information will also be sent to your Mailbox)
2. Tap **Get App**

Step 5:

1. Install MobileIron Mobile@work from Apple Appstore
2. After installing the app, Tap **Open**



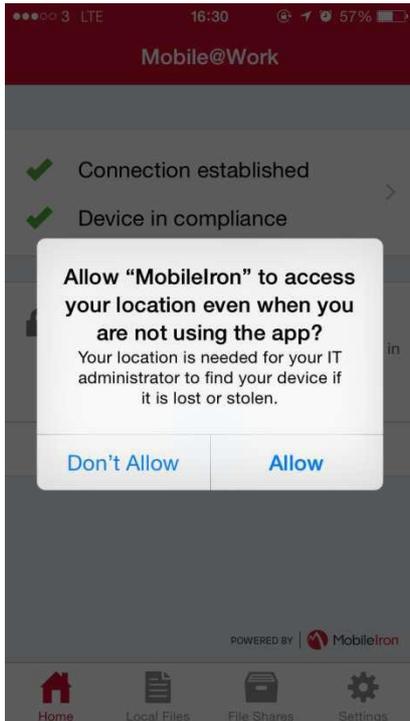
Step 6:



1. Enter the following information in Mobileiron Mobile@work
 - Username = **GUID**
 - Server = **mobile.pwchk.com**
 - Registration PIN - As recorded or from the mail sent to your Mailbox

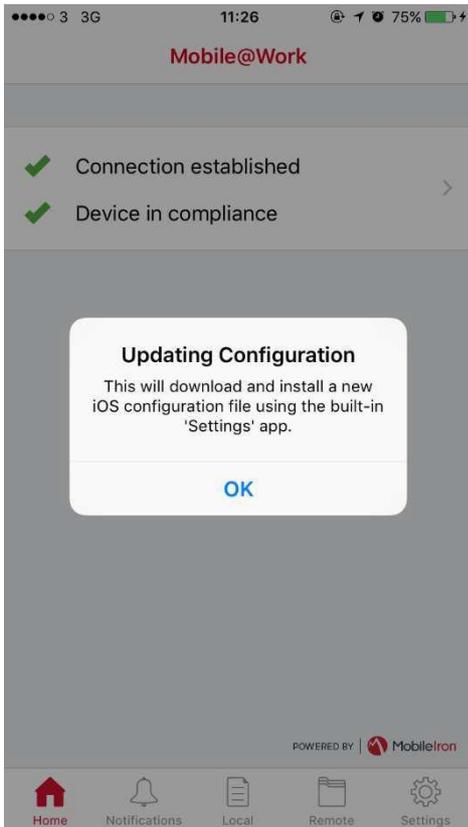
2. Tap **Register**

Step 7:



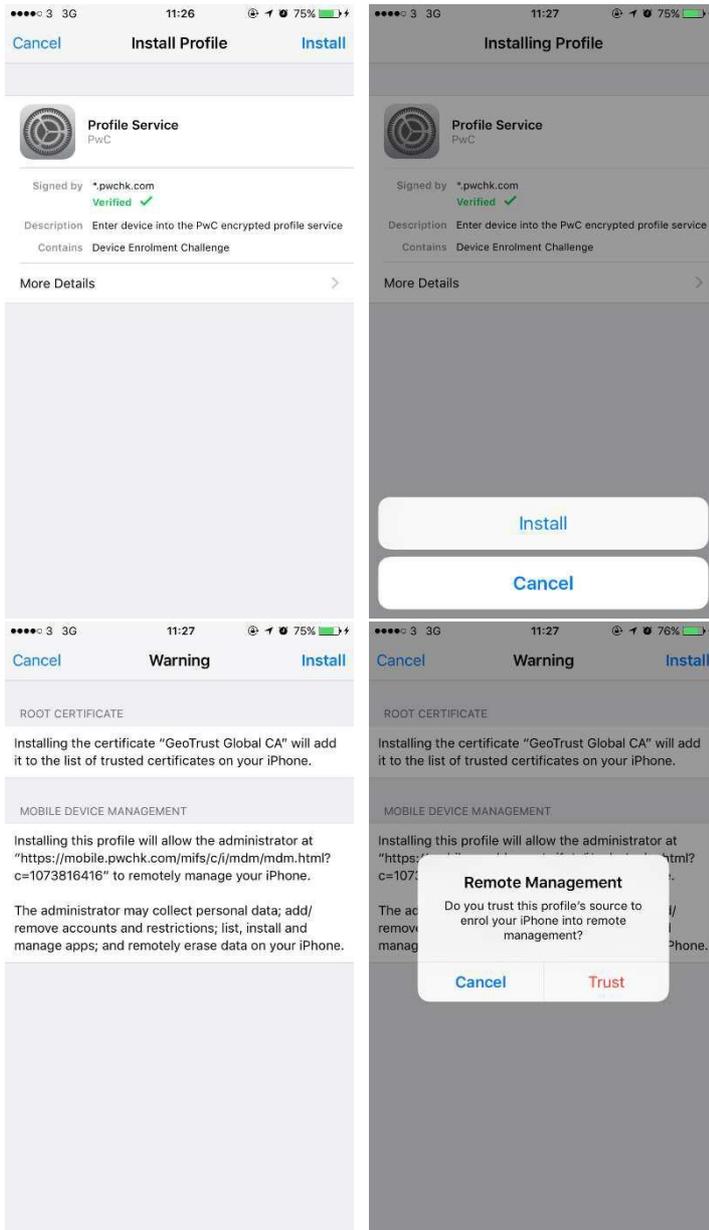
1. Use Your Current Location – You can either select **Don't Allow** or **Allow**

Step 8:



1. Updating Configuration - Tap **OK** to begin profile installation for PwC.

Step 9:



1. Install Profile - Tap **install**
2. Input your **device passcode**
3. Tap **Done**
4. Warning, Tap **Install**
5. Tap **Trust** to trust the profile's source.
6. Tap **Done** to complete the installation
7. Allow up to **10 minutes** for the PwC policies to be installed on your iPad/iPhone. Confirm the **PwC** profiles exist by checking Settings > General > Device Management.
8. Registration complete

Step 10:



1. The System will check your existing passcode if your passcode is not a **6 character (letter or number) PIN**. You are required to change to a secure passcode.

Step 11:



1. Enter your current passcode.
2. Enter your new passcode twice.

⚠ *Password should not be easily guessed (e.g. **DO NOT USE** AAAAAA, 111111)*



Wi-Fi configuration

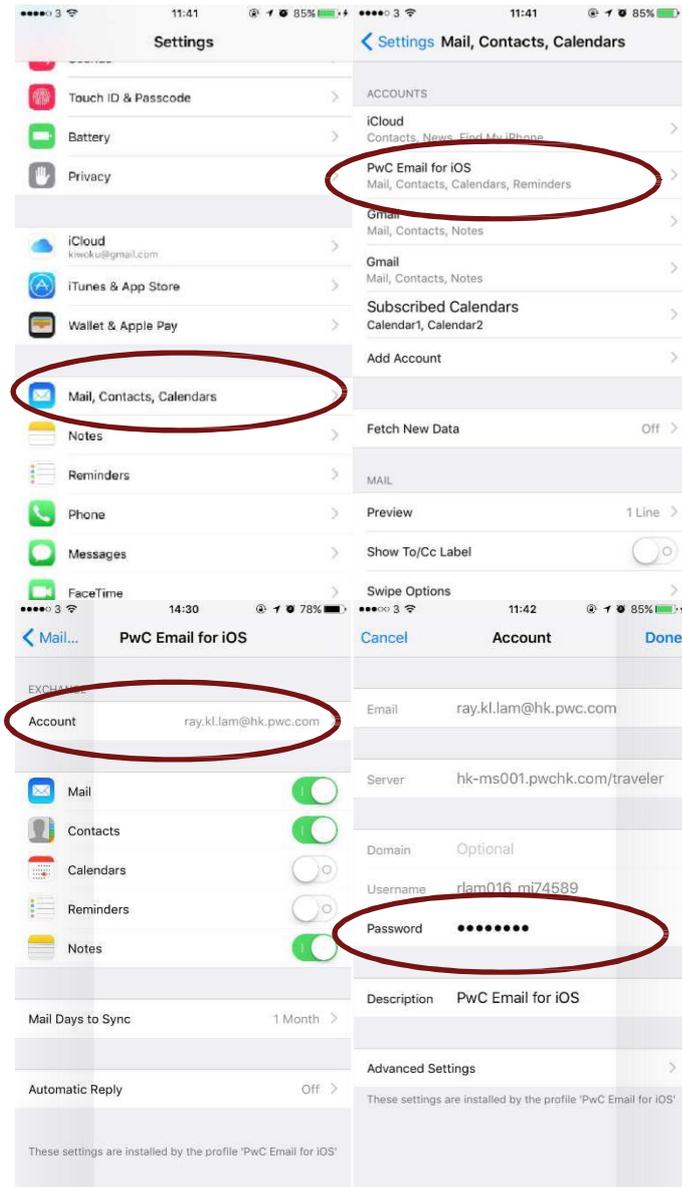
Step 1:



1. Wi-Fi profile is automatically installed after registration
2. Go to **Settings > Wi-Fi**
3. Tap **MobileConnect** to connect to PwC network.

Email Configuration

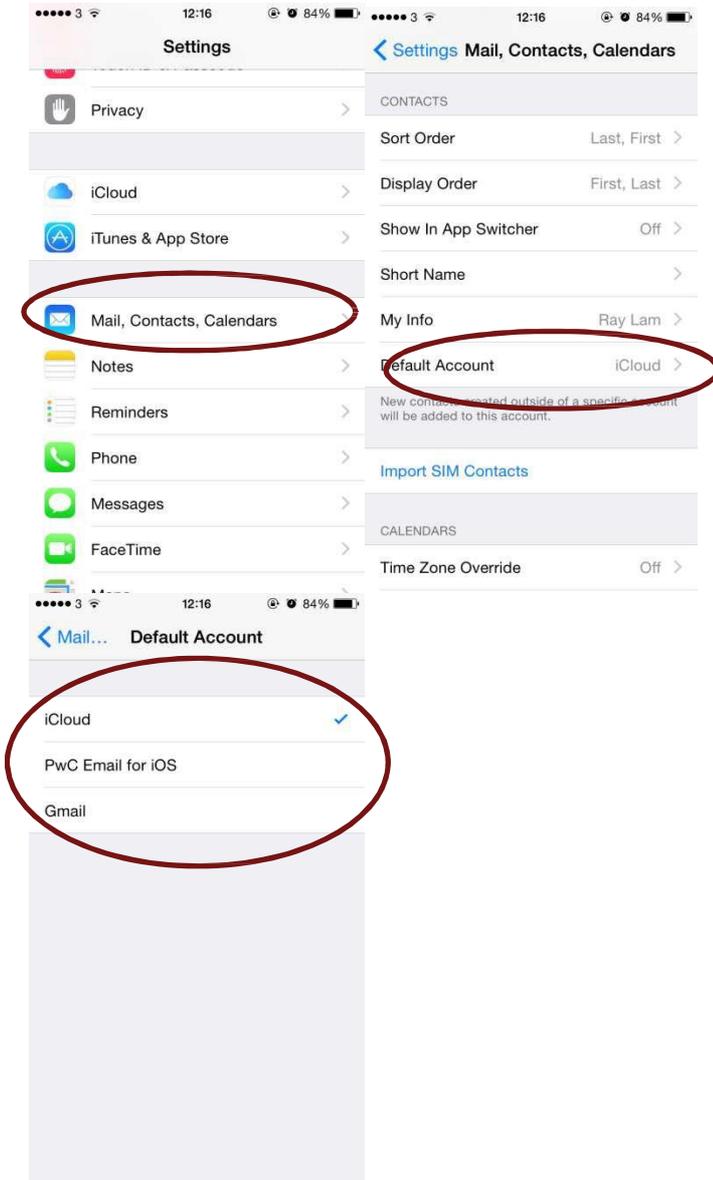
Step 1:



1. Email profile is automatically installed after registration
 2. Go to **Settings > Mail, Contacts, Calendars**.
 3. Under the Accounts section, tap **PwC Email for iOS**.
 4. Tap **Account**
 5. Enter your **GUID Password**
- ⚠ It is normal to see the extra text at the end of your GUID in Username.

Contacts setting

Step 1:



⚠ Contacts default account will be changed to “**PwC Email for iOS**” after Email configuration. The new Contacts will be saved to “**PwC Email for iOS**” profile and will be gone after uninstall MobileIron. You can select another default account to avoid contacts lost after uninstalling MobileIron.

1. Go to **Settings** > tap “**Mail, Contacts, Calendars**”
2. Under Accounts, tap “**PwC Email for iOS**”
3. Under Contacts, tap “**Default Account**”
4. Tap to select your default account

Install PwC apps

Step 1:



1. The MobileIron installation creates the PwC AppStore icon on your iPhone/iPad main screen.
2. Tap the app to access and browse the PwC AppStore.

Step 2:



1. Browse and tap into the desired app and install by tapping **Request**.