Mobile Device Registration for iOS

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Document Control

This section aims to keep track the changes of the document. Please kindly remind some guidelines below:

- 1. The changes are listed in descending order such that the reader can easily identify the changes that they need to pay attention to
- 2. Use numbering instead of bullet point in each of the following section such that the "Description" can be easily reference to the corresponding changes in the document

<u>Example</u>

| Version | Author | Date | Description | Reviewed By | Review Date | Sign-Off By | Sign-Off Date |
|---------|------------------|-----------|---|----------------|----------------|----------------|------------------|
| 1.0 | Ivan Yip | 14-Jun-13 | First draft | | | | |
| 2.2 | Ivan Yip | 21-Jun-13 | Revised | | | | |
| 2.5 | Clayton Yeung | 20-Jul-13 | Revised | | | | |
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| 2.9 | Clayton Yeung | 25-Jul-13 | Revised | | | | |
| 3.1 | Clayton Yeung | 26-Jul-13 | Re-ordered and updated steps | | | | |
| 3.2 | Clayton Yeung | 29-Jul-13 | Revised encryption section | | | | |
| 3.3 | Ivan Yip | 24-Aug-13 | Revised for new client version | | | | |
| 3.4 | Messaging | 09-May-18 | Revised for QRCode &Web link | | | | |

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Page 2 of 23

Table of Contents

| Getting Started | |
|----------------------------|----|
| Mobile Device Registration | |
| Wi-Fi configuration | 13 |
| Email Configuration | 14 |
| Contacts setting | 15 |
| Install PwC apps | 16 |

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Page 2 of 16

Getting Started

For a smooth registration, please read the following points before starting:

- 1. Backup and save your personal data from the mobile device before you begin.
- 2. Only support Apple iOS 6 and above
- 3. 'Jail broken' devices are not supported.
- 4. Username and password refers to **GUID** and **GUID password**.
- 5. You must set a 6 character (letter or number) PIN for the device.
- 6. Password should not be easily guessed (e.g. DO NOT USE AAAAAA, 111111)
- 7. If you forget your passcode and have entered your passcode incorrectly 10 times, your device will be forced to wipe all data (factory reset). If failed to enter your passcode incorrectly after a few attempts, **DO NOT RESTART** your mobile device, immediately contact your local GTS helpdesk x3888 for further instructions.
- 8. Remove existing firm provided Notes Traveler mail profile.
- 9. Once you have entered your credentials to begin the registration, an email will be sent to you with the required **server name** and **PIN**.

Mobile Device Registration

Step 1:



 Scan the QR code or type https://mobileapps.pwchk.com/MobilityRegistr ation/MobilityRegistration.html

in your Internet Browser

Recommend to use the default mobile device manufacturer Internet browser.



Recommended QR code reader for IOS

Scan (IOS)

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Page 4 of 16

Step 2:

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| | byodportal.c | om | C |
| | - 0X - XC | _ | |
| Terms of | Service | | × |
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| Full registrat | on guide for Android | d / iOS | |
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| CAREFULLY | , | 100110110 | |
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1. Read the Terms of Service and tap **Close** at the bottom to exit.

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Page 5 of 16

Step 3:

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| Pleas crede for yo | PwC Register Yo se login bel entials to be our device. | our iPhone ow with your e agin the registr | nterprise ation process | × |
| •• E | mployee (| Owned Device | | |
| P | lease click f Service a I Agree 1 | here to review nd End User A Fo The Terms | the Terms greement. | |
| | | Let's Register | | |
| < | > | Û | | |

- 1. Enter your GUID & GUID Password.
- 2. Tap the I Agree To The Terms checkbox.
- 3. Tap Let's Register
- Be Patient, it will take 10-15 second to load. If you get a warning message for timeout or pending device for registration, please check your mailbox for an email from CNHK GTS Mobility Admin for the Server name and PIN, then skip to step 5.

Otherwise, reload the registration page and attempt to register again or contact GTS helpdesk x3888.

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Page 6 of 16

Step 4:

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| _ _ рис | PwC Final Step | os | | |
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| Serve PIN: Instal Clien | er: mobil 570435 Il the Mob | e.pwchk.com ilelron Mobile@ e App Store. | Work™ | |
| | | Get App | | |
| | | | | |
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| | | | | |

- You will get the PIN and server information, Please RECORD it down or capture a screenshot. (An email with the same information will also be sent to your Mailbox)
- 2. Tap Get App

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Page 7 of 16

Step 5:



- 1. Install Mobileiron Mobile@work from Apple Appstore
- 2. After installing the app, Tap Open

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Page 8 of 16

Step 6:

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- 1. Enter the following information in Mobileiron Mobile@work
 - Username = GUID
 - Server = mobile.pwchk.com
 - Registration PIN As recorded or from the mail sent to your Mailbox
- 2. Tap Register

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Page 9 of 16

Step 7:



1. Use Your Current Location – You can either select **Don't Allow** or **Allow**

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Page 10 of 16

Step 8:

| •••• 3 | 3 3G 11:26 | • 1 0 | 75% 🛄 + |
|--------|--|-------------------|------------|
| | Mobile@Work | | |
| | | | |
| | | | |
| - | Connection established | | > |
| - | Device in compliance | | |
| | | | |
| | | | |
| | | | |
| | Updating Configurat | ion | |
| | This will download and install iOS configuration file using the | a new built-in | |
| | 'Settings' app. | | |
| | OK | | |
| | U.K. | | |
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| | | | |
| | POWER | ED BY | MobileIron |
| | | = | 553 |
| Home | Notifications Local Rev | mote | Settings |

1. Updating Configuration - Tap **OK** to begin profile installation for PwC.

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Page 11 of 16



- 1. Install Profile Tap install
- 2. Input your device passcode
- 3. Tap Done
- 4. Warning, Tap Install
- 5. Tap **Trust** to trust the profile's source.
- 6. Tap **Done** to complete the installation
- Allow up to 10 minutes for the PwC policies to be installed on your iPad/iPhone. Confirm the PwC profiles exist by checking Settings > General > Device Management.
- 8. Registration complete

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Page 12 of 16

Step 10:







- The System will check your existing passcode if your passcode is not a 6 character (letter or number) PIN. You are required to change to a secure passcode.
 - 1. Enter your current passcode.
 - 2. Enter your new passcode twice.
 - Password should not be easily guessed (e.g. DO NOT USE AAAAAA, 111111)

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Page 13 of 16

Wi-Ficonfiguration

Step 1:

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| Wi-Fi | | |
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- 1. Wi-Fi profile is automatically installed after registration
- 2. Go to Settings > Wi-Fi
- 3. Tap **MobileConnect** to connect to PwC network.

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Page 14 of 16

Email Configuration

Step 1:

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|--|--|---|--|--|------------------------------------|
| 1 | Touch ID & Passcode | > | ACCOUNTS | | |
| - | Battery | > | iCloud Contacts, New | rs. Find My iPhone | 3 |
| D F | Privacy | (| PwC Email for Mail, Contacts | r iOS , Calendars, Reminders | |
| | | | Gman Mail, Contacts | , Notes | |
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| | Tunes & App Store | > | Subscribed | Calendars | 3 |
| | Wallet & Apple Pay | > | Calendar1, Cal | lendar2 | |
| | Mail, Contacts, Calendars | | | | |
| - | Notes | > | Fetch New Da | ata | Off 2 |
| F | Reminders | > | MAIL | | |
| | 2haar | ~ | Preview | | 1 Line |
| - P | none | 2 | rietiett | | |
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| F F Mail CHAN | Messages FaceTime F 14:30 PwC Email for iOS | @ 1 0 78%) | Show To/Cc L Swipe Option •••••• 3 @ Cancel Email | s 11:42 Account ray.kl.lam@hk.pw hk-ms001.pwchk | e 1 © 85% Don c.com/traveler |
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| Mail | Messages FaceTime P 14:30 PWC Email for iOS t ray.kl.lam@ Mail Contacts Calendars Reminders Notes tic Ren/v | * 1 * 78% * * * * 78% * * * * * * * * * * * * * * * * * * * | Show To/Cc L Swipe Option Cancel Email Server Domain Username Password | s 11:42 Account ray.kl.lam@hk.pw hk-ms001.pwchk Optional rlam016 mi74584 Optional rlam016 mi74584 control of the second | c.com c.com/traveler |

- 1. Email profile is automatically installed after registration
- 2. Go to Settings > Mail, Contacts, Calendars.
- 3. Under the Accounts section, tap **PwC Email for iOS**.
- 4. Tap Account
- 5. Enter your GUID Password
- It is normal to see the extra text at the end of your GUID in Username.

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Page 15 of 16

Contacts setting

Step 1:



- Contacts default account will be changed to "PwC Email for iOS" after Email configuration. The new Contacts will be saved to "PwC Email for iOS" profile and will be gone after uninstall MobileIron. You can select another default account to avoid contacts lost after uninstalling MobileIron.
 - 1. Go to Settings > tap "Mail, Contacts, Calendars"
 - 2. Under Accounts, tap "**PwC Email** for iOS"
 - 3. Under Contacts, tap "Default Account"
 - 4. Tap to select your default account

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Page 16 of 16

Install PwC apps

Step 1:



- The MobileIron installation creates the PwC AppStore icon on your iPhone/iPad main screen.
- 2. Tap the app to access and browse the PwC AppStore.

Step 2:



1. Browse and tap into the desired app and install by tapping **Request**.

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Page 17 of 16